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| ENSTİTÜ YÖNETİMİ İLE İLGİLİ SORULAR   |  |  | | --- | --- | |  |  | |
| Enstitü Müdürüne kolay erişim sağlarım.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 7 | 87 |  | | Çoğu zaman | 1 | 12 |  | | Bazen | 0 | 0 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdürünün sorun ve taleplere karşı üslup ve yaklaşımından memnunum.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 6 | 75 |  | | Çoğu zaman | 1 | 12 |  | | Bazen | 0 | 0 |  | | Nadiren | 1 | 12 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdürü mevzuat bilgisine sahiptir   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 4 | 50 |  | | Çoğu zaman | 4 | 50 |  | | Bazen | 0 | 0 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdürü talep ettiğimiz hizmetler için hızlı ve doğru çözümler üretir.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 4 | 50 |  | | Çoğu zaman | 3 | 37 |  | | Bazen | 0 | 0 |  | | Nadiren | 1 | 12 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdürünün yöneticilik vasfı güçlüdür.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 5 | 62 |  | | Çoğu zaman | 3 | 37 |  | | Bazen | 0 | 0 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdürü aldığı kararlarda ve yaptığı yönlendirmelerde objektiftir.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 4 | 50 |  | | Çoğu zaman | 4 | 50 |  | | Bazen | 0 | 0 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdür Yardımcısına kolay erişim sağlarım.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 6 | 75 |  | | Çoğu zaman | 2 | 25 |  | | Bazen | 0 | 0 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdür Yardımcısının sorun ve taleplere karşı üslup ve yaklaşımlarından memnunum.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 5 | 62 |  | | Çoğu zaman | 2 | 25 |  | | Bazen | 0 | 0 |  | | Nadiren | 1 | 12 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdür Yardımcısı talep ettiğimiz hizmetler için hızlı ve doğru çözümler üretir.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 3 | 37 |  | | Çoğu zaman | 4 | 50 |  | | Bazen | 0 | 0 |  | | Nadiren | 1 | 12 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdür Yardımcısı mevzuat bilgisine sahiptir.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 4 | 50 |  | | Çoğu zaman | 4 | 50 |  | | Bazen | 0 | 0 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdür Yardımcısının yöneticilik vasfı güçlüdür.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 5 | 62 |  | | Çoğu zaman | 2 | 25 |  | | Bazen | 1 | 12 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | |  | |
| Enstitü Müdür Yardımcısı aldığı kararlarda ve yaptığı yönlendirmelerde objektiftir.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Seçenek** | **Cevap Adedi** | **Yüzde** |  | | Her zaman | 5 | 62 |  | | Çoğu zaman | 2 | 25 |  | | Bazen | 1 | 12 |  | | Nadiren | 0 | 0 |  | | Hiçbir zaman | 0 | 0 |  | | |

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| **2023/2 ENSTİTÜ MEMNUNİYET ANKET ANALİZ SONUÇLARI** |

1. Madde: (5\*7)+(4\*1)+(3\*0)+(2\*0)+(1\*0)= 39/8= 4,87
2. Madde: (5\*6)+(4\*1)+(3\*0)+(2\*1)+(1\*0)= 36/8= 4,50
3. Madde: (5\*4)+(4\*4)+(3\*0)+(2\*0)+(1\*0)= 36/8= 4,00
4. Madde: (5\*4)+(4\*3)+(3\*0)+(2\*1)+(1\*0)= 34/8= 4,25
5. Madde: (5\*5)+(4\*3)+(3\*0)+(2\*0)+(1\*0)= 37/8= 4,62
6. Madde: (5\*4)+(4\*4)+(3\*0)+(2\*0)+(1\*0)= 36/8= 4,50
7. Madde: (5\*6)+(4\*2)+(3\*0)+(2\*0)+(1\*0)= 38/8= 4,75
8. Madde: (5\*5)+(4\*2)+(3\*0)+(2\*1)+(1\*0)= 35/8= 4,37
9. Madde: (5\*3)+(4\*4)+(3\*0)+(2\*1)+(1\*0)= 33/8= 4,12
10. Madde: (5\*4)+(4\*4)+(3\*0)+(2\*0)+(1\*0)= 36/8= 4,50
11. Madde: (5\*5)+(4\*2)+(3\*1)+(2\*0)+(1\*0)= 36/8= 4,25
12. Madde: (5\*5)+(4\*5)+(3\*0)+(2\*0)+(1\*0)= 20/5= 4,00

İdari Personel Genel Memnuniyet **%87,8** olarak gerçekleşmiştir.

İdari Personel Genel Memnuniyet **4,39 çok yüksek** düzey derecesi olarak belirlenmiştir.