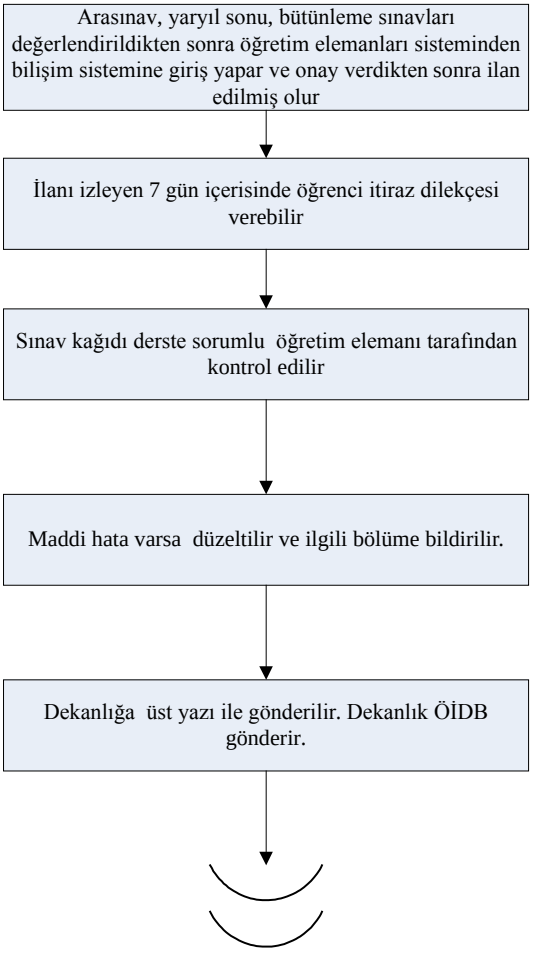Sınavlara İtiraz Alt Süreci İş Akış Şeması