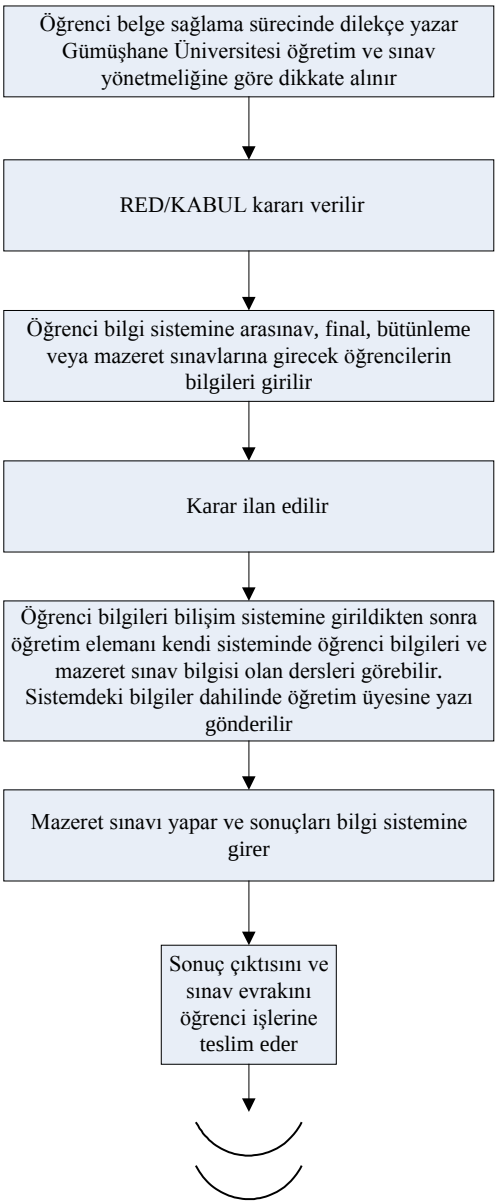Mazeret Sınavı Alt Süreci İş Akış Şeması