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| Üniversitemiz stratejik planında belirlenmiş vizyon ve misyonu biliyorum

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Evet | 4 | 100 |   |
| Hayır | 0 | 0 |   |

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 |
| Kalite komisyonunun organizasyon yapısını biliyorum

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Evet | 4 | 100 |   |
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| 1. Kurum kalite kültürü çalışmalarında yürütülen liderlik yeterli düzeydedir.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 2 | 50 |   2x5=10 |
| Çoğu Zaman | 2 | 50 |  2x4=8 |
| Bazen | 0 | 0 |  0 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

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  Aritmetik Ortalama = 10+8 = 18 / 10 = **1,8**  |
| 2. Kalite komisyonunun web sayfası bilgilendiricidir.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 1 | 25 |  1x5= 5 |
| Çoğu Zaman | 2 | 50 |  2x4= 8 |
| Bazen | 1 | 25 |  1x3 = 3 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

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 Aritmetik Ortalama = 5+8+3= 16 /10 = **1,6** |
| 3. Kurumda yürütülen kalite güvencesi çalışmalarından haberdarım.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 2 | 50 | 2x5 = 10 |
| Çoğu Zaman | 2 | 50 |  2x4= 8 |
| Bazen | 0 | 0 |  0 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

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 Aritmetik Ortalama = 10+8=18 /10 = **1,8** |
| 4. Kurumda yürütülen kalite güvencesi çalışmalarını desteklerim

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 2 | 50 |  2x5=10 |
| Çoğu Zaman | 1 | 25 |  1x4=4 |
| Bazen | 1 | 25 |  1x3=3 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

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Aritmetik Ortalama = 10+4+3= 17 /10= **1,7** |
| 5. Kurumda yürütülen kalite güvencesi çalışmalarında yer almayı isterim.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 1 | 25 |  1x5 = 5 |
| Çoğu Zaman | 0 | 0 |  0 |
| Bazen | 1 | 25 |  1x3=3 |
| Nadiren | 1 | 25 |  1x2=2 |
| Hiçbir zaman | 1 | 25 |  1x1=1 |

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 Aritmetik Ortalama = 5+3+2+1= 11/10= **1,1** |
| 6. Bağlı olduğum birim, görev ve sorumluluklarını üniversitenin stratejik planında belirlenmiş misyon doğrultusunda yerine getirir.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 3 | 75 |  3x5=15 |
| Çoğu Zaman | 0 | 0 |  0 |
| Bazen | 1 | 25 |  1x3=3 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

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 Aritmetik Ortalama =15+3=18 /10= **1,8** |
| 7. Bağlı olduğum birim üniversitenin stratejik planı doğrultusunda kendine özgü, uzun vadeli hedefler belirler.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 2 | 50 |  2x5=10 |
| Çoğu Zaman | 1 | 25 |  1x4=4 |
| Bazen | 1 | 25 |  1x3=3 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

Aritmetik Ortalama = 10+4+3=17 /10= **1,7** |  |

 |
| 8. Bağlı olduğum birim, öğrencilerden gelen dönütlere göre gerekli çalışmaları yürütür.

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| **Seçenek** | **Cevap Adedi** | **Yüzde** |  |
| Her Zaman | 1 | 25 |  1x5=5 |
| Çoğu Zaman | 2 | 50 |  2x4=8 |
| Bazen | 1 | 25 |  1x3=3 |
| Nadiren | 0 | 0 |  0 |
| Hiçbir zaman | 0 | 0 |  0 |

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  Aritmetik Ortalama = 5+8+3=16 /10= **1,6** |

**Ankete İlişkin Genel Değerlendirme;** Ankete ait aritmetik ortalama toplamı 1,8+1,6+1,8+1,7+1,1+1,8+1,7+1,6 = 13,1 / 8 = **1,64** hesaplandığından, bu değer beşli derecelendirme tablosundaki “1.00-1.80” arasından yer aldığından personelin Kurum Kalite Kültürü memnuniyetinin “çok düşük” olduğu söylenebilir.